

MANAGED SERVICES



WHO'S MANAGING YOUR IT?

Many businesses either have no IT staff (hiring local IT services providers on an as-needed basis) or an internal staff with limited bandwidth, expertise or experience to manage systems and develop an overall technology strategy for business growth. Either approach can put your important functions like Business Continuity and Disaster Recovery (BCDR), Applications Management, and Network Security at risk.

Partnering with PCA allows you to control costs and focus on running your business - not the technology - giving you the peace of mind that comes with knowing the proper systems are in place and monitored 24/7/365.

Satisfaction Guaranteed. We are confident that our Managed Services will bring value to your organization and help you get more out of your IT. If at the end of 90 days you are not satisfied, we'll refund your money. Simple as that.



PCA's Managed Services provides comprehensive management of your IT infrastructure with a predictable and affordable price. Utilizing our established framework, we provide proactive tools and services to keep your systems up-and-running, while ensuring your people and organization are productive.



DEDICATED TEAM ASSIGNED TO SUPPORT YOUR BUSINESS

Work with a dedicated team of network engineers and help desk personnel that understands your organization to ensure an optimal and consistent user experience.



SITE INVENTORY AND ASSESSMENT

PCA performs a comprehensive assessment of your IT environment and subsequently provides a detailed inventory, recommendations and roadmap customized for your organization.



BEST PRACTICES USING INDUSTRY STANDARD BEST-IN-CLASS SOLUTIONS

Provide best-in-class solutions that take into consideration both your current and future technology and organizational needs while lowering your overall IT costs.



CYBERSECURITY

Implement multiple layers of cybersecurity safeguards to protect your organization on a real-time basis while also helping you to be compliant with ever-changing security regulations.



CLOUD AND LOCAL BACKUP

Provide a Business Continuity & Disaster Recovery (BCDR) solution that eliminates data loss while minimizing downtime in case of an accidental or intentional event.



MANAGED NETWORK AND STATUS REPORTING

PCA maintains responsibility for continually monitoring and maintaining your network infrastructure while improving operations and lowering expenses.



SCHEDULED ONSITE VISITS

Regularly scheduled onsite visits complement our remote support as a proactive measure to ensure that your IT infrastructure is running reliably, efficiently and securely.



AUTOMATION

PCA is always looking for better ways to increase efficiencies and streamline processes by leveraging dynamic tools and automated systems.



PERIODIC BUSINESS REVIEWS (PBRs)

These recurring meetings are used to review critical topics, action items, metrics, projects, cybersecurity, etc. to maximize business alignment, effectiveness and communication.