



# B-HIVE UNIFIED CLOUD COMMUNICATIONS

## SIMPLIFY YOUR BUSINESS INTERACTIONS WITH A SINGLE TOOL.

The new workplace will be a hybrid of in-person and virtual, so it's critical that you have a flexible communications system that can bring your team together—while also creating more meaningful interactions with customers. b-hive by Broadvoice provides a single solution for voice, messaging, and meetings to simplify the way you interact.

In the office? You can handle one-on-one and team messaging, SMS and phone calls—all from a single browser application. Or maybe your team is following stricter protocols that limit the number of employees in the office at the same. Now you can have an audio/video conferencing solution that is built into your platform, helps maintain productivity and interaction.

Do you prefer to use your desk phone? That's no problem. We can connect it.

Are you working remotely? Get the same features that you expect in the office, wherever you are. With b-hive Communicator, you'll never miss an interaction. And you can ensure every connection you have is a meaningful one

On the go? Take your office with you. Never miss an interaction with the b-hive mobile app.

## WHY YOU NEED A FLEXIBLE COMMUNICATION SOLUTION

**53%**

of the US workforce works remotely at least 3 days per week

**28%**

of remote workers cannot access necessary communication tools

**87%**

of workers feel better connected with video conferencing

**75%**

of consumers under the age of 44 want to contact a business via text



## BENEFITS

### ACCESS ANYWHERE, AT ANYTIME

Never miss an interaction  
regardless of location

### STOP JUGGLING MULTIPLE APPLICATIONS

Use a single app for calls,  
messages, and meetings

### GIVE YOUR TEAM PROPER WORK/LIFE

Keep work and personal  
interactions separate

### SAVE YOUR COMPANY MONEY

Reduce your CAPEX business  
costs by using secure BYOD

### STREAMLINE YOUR PORTFOLIO MANAGEMENT

Use one vendor for everything  
from phones to video

### MIX AND MATCH YOUR SEAT TYPES

Don't pay for features your  
employees don't need

## KEY FEATURES

### BUSINESS CALLING

- Audio/Video Calling
- Call Catch
- Call Forwarding
- Call Transfer
- Voicemail Transcription

### CONFERENCING

- Audio/Video Meetings
- Group Chat
- Meeting Lobby
- Recording
- Screen Sharing

### MESSAGING

- Team Messaging
- SMS
- Presence
- One click audio calling &  
One click video calling

### CONTACT CENTER

- Automatic Call Distribution
- Call Monitoring
- Call Queueing
- Reporting
- Time of Day Routing

### MOBILE APP

- Audio Calling
- Video Calling/Conferencing
- Business Messaging
- SMS Messaging
- Voicemail

### MS TEAMS INTEGRATION

- Auto Attendant
- Call Analytics
- Call Recordings
- Click to Call
- CRM Integration
- Team Collaboration

### SALESFORCE INTEGRATION

- Call Logs
- Call Recordings
- Inbound Record Matching
- Click to Call
- Create Records on Demand
- Notes and Dispositions



To learn more, visit [www.broadvoice.com](http://www.broadvoice.com)  
or call **800.293.1723**